

Dean's Outstanding Internship Award – Certificate of Merit
院長優秀實習生獎表揚狀 (2025/26)

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Internship Reflection

For the summer, I did my internship at AESIR Limited. It is an organization that specializes in creating AR or VR games to assist people with a variety of social issues, while also bringing awareness to those social issues.

The organization collaborates with elderly homes with their VR games for the elderly's physical needs, sign language games, physical games for early childhood, and implementing an interactive educational wall for a school campus. Aside from physical health and education, they also create games that bring awareness to the environment. From the perspective of the employee, I find that it is important to uphold the organization's goal of creating AR/VR products that give opportunities to the people in need and bringing attention to social issues.

My tasks mostly consisted of preparing powerpoint slides and proposals for the organization's clients. The internship is not fixed in the office as we occasionally make field visits, otherwise we have Zoom meetings with the clients regarding our project.

The first task is assisting a secondary school (School A) to recruit more non-Chinese speaking (NCS) students to enroll in their school. In the morning, I was asked to brainstorm a few ideas on how the school could further support NCS students to mention to the principal and the senior teacher later. After lunch, we went to School A's campus to meet with the principal and senior teacher for further discussion regarding the current NCS students' background information, difficulties they faced and the possible solutions made by the principal. Afterwards, I was assigned to prepare a powerpoint presentation for the principal to review. This task involves us researching the existing funds provided by the Education Bureau to schools that enroll NCS students, and searching for non-government organization fundings or activities available for NCS.

The second task is preparing a powerpoint presentation for a whole day Project Management Course for an airline company (Company B). I was first asked to think of 4 case studies and ensure it would fit with the professions of the target audience and how Lean Six Sigma and DMAIC could be incorporated. In the afternoon, we had a Zoom meeting with the representatives of Company B, who gave us some insightful

feedback such as making each case study involve all staff members regardless of their profession. Later on, my mentor asked my classmate and I to organize the powerpoint for this course, providing us an outline of the course and previous powerpoint files we could follow in order to create the presentation draft.

The third task is assisting our mentor with preparing a training proposal for an upcoming Generative AI workshop. I was asked to create a detailed proposal that links back to the expected deliverables and learning outcomes. This includes writing the outline of the workshop and thinking of interactive activities similar to the Project Management Course. This task is currently completed.

The internship is different from what I have expected from the organization. On the surface level, I understood that the company is known for their AR/VR products for physical health and educational purposes. However, during the internship, I learned that the company has to assist various clients outside of AR/VR, such as planning with School A to recruit more NCS students, and preparing a proposal for a workshop. It provides me with more opportunities to explore different fields, such as planning, writing proposals and management.

I encountered a few difficulties during the internship. For example, in task 2 and 3, I am inexperienced with creating a detailed training proposal for workshops. As a result, I tried to do a deep research at the topic and think about the target audience in order to create case study topics, and read previous training proposal templates provided by my mentor. When I am uncertain about something, such as the proposal not likely to meet the client's expectations, I ask my mentor for feedback as he is experienced in these fields and provides detailed insights on what needs to be improved, such as including example activities in the training proposal. Furthermore, I was also tasked with messaging clients regarding the proposal. Some of them are hard for me to answer because I do not have the full context and I fear that I would answer the client incorrectly. As such, I first had to look at the information I have currently to ensure an accurate response, before asking my mentor as a last resort if it is something only he could answer. An example of this is briefing a client on which part of the powerpoint she was to present on the day of sharing, in which I have to look through which slides are her part, and which parts are for AESIR's co-founder.

Lastly, I believe my presentation skills are still lacking, as I have sometimes felt nervous when presenting around clients. For example, when I was presenting my ideas to the principal, vice principal and senior teacher of School A regarding the proposal, I was constantly stuttering. My mentor noted that I was too nervous at that moment and that I did not need to be afraid of them. Fortunately, my mentor gave me another opportunity to present my ideas by presenting to the new interns who are responsible with similar tasks and require guidance. At that moment, I felt less nervous than I was before.

The internship requires me to use AI chatbots to provide ideas. Task 2 and 3 allows me to utilize my knowledge in an AI course I took in the 2nd semester. This included writing detailed and specific prompts for the AI chatbot to follow, and using alternative chatbots in case one chatbot does not support a feature. As task 3 is preparing a proposal for a Generative AI workshop, I also included what I learned from the AI course into

the proposal. For instance, legal and ethical implications of using AI, which I believe will be useful in the case study activities.

My mentor has also taught me to be more sensitive towards our clients. An example is when we were creating the powerpoint for the workshop on Company B. One instance of this was my mentor to avoid mentioning Company B in the powerpoint, as we are not sure about the “politics” within the executive bodies of the company, suggesting that we should instead mention any airline company outside of Hong Kong.

Most of the people on the team were also interns like myself, though I was grouped with a classmate to complete the tasks assigned to us. I believe my partner and I had a very strong collaborative relationship and I found no problems working together. For example, both of us tried to figure out what was asked of us in the task until one of us figured it out, and we would also provide each other with feedback on the flow of our part in the powerpoint. On some occasions, we would be editing each other’s parts of the powerpoint, or help each other with researching a topic.

I believe that having a strong collaborative relationship is important for my professional development, especially if a future career is team-oriented. While it is essential for someone to be able to work independently, working with a team is also equally important. In most cases, the assignment is rarely done by one person alone. Therefore, collaborative relationships are essential for attaining high quality results that meet the standards of the company.

As I have done my internship in a company, my mentor has given me feedback on how the world of business works. One example is the aforementioned formatting the powerpoint presentation to be more business-oriented than a presentation for class. Furthermore, he taught us to be client-oriented, considering the various needs of a client. An example of this is School A which is a Catholic school. Aside from focusing on the educational aspects of the proposal, my mentor also wanted us to consider the religious factors pertaining to the school’s religious beliefs. Another instance is School D, a special education school. In this project, we have to consider the age groups of their students, such as thinking of potential activities appropriate for all ages, and later activities for older students.

I have gained a lot of insights from this internship. The first are the aforementioned business-like approaches in our tasks, such as formatting the powerpoint appropriately and ensuring the project is more client-oriented. Moreover, communication with the clients is also essential, such as answering their inquiries and asking them for insights regarding their organization.

Additionally, when doing the statistical analysis, I was quite dedicated to ensure the statistics are as accurate as possible. To achieve this, my mentor encouraged me to contact the government body responsible for the data. Initially, I was reluctant to consult the government about it, though I eventually complied and it helped me ensure accurate data. This experience has taught me to be more confident in inquiring authority figures. Lastly, this is the longest time where I am exposed to working in an office environment, although it is an open workspace. Unlike my other on-call job where I have my own office cubicle, I learn how to adapt in an open office workplace and

sharing facilities with other workers not part of the company I was doing my internship at.

On some days, my mentor invited me to participate in field visits, saying it would be good for my portfolio (LinkedIn or university), and I took these opportunities. For example, I visited the Hong Kong Convention and Exhibition Centre for the annual Learning & Teaching Expo. It was a chance for me to meet the vice principal of School A, allowing me and my partner to share our proposal with him for his school. After the sharing, our mentor allowed us to explore the booths in the Expo, learning more insights on how technology (especially AI) can be integrated into education for kindergarten to secondary school students.

I believe that the most important decision was in the Talent-Wise Inclusive Job Fair, a job fair taking place in Wong Tai Sin for special needs individuals who are seeking opportunities. In this job fair, I was tasked with finding potential employees. Some of the candidates that came to our booth possess skills that meet the qualifications of the job openings, such as programming games and creating eye-catching 3D models. With these candidates who come to our booth, we have to save their name and contact information for our mentor to contact the ones we believe are qualified for the job opening.

I have gained a lot of knowledge and skills from this internship which could be essential to my future career. For instance, creating business proposals for clients from different sectors might give me the experience needed for creating proposals in the finance or business sector. My role of communicating with clients and answering their inquiries is a potential skill for customer service fields or other jobs that require me to be customer-oriented. Analyzing statistical data could be essential for works that require working with numbers or analyzing data. Lastly, screening for potential employees is likely important in the human resources field. I believe that I was given the opportunity to develop a well-rounded skill set that could assist me in which job I would like to pursue in the future.

The internship has affected my choice of career. As someone with a degree in early childhood education, the internship allows me to explore new fields and gain skills and knowledge for a broader career choice, such as data analyst, administrative assistant or customer service. Moreover, this internship allows me to experience what an office environment is like, thus allowing me to consider an office-like job as a potential career choice. After being asked to perform data analysis for one of the projects, I have also found out that I enjoyed performing statistical analysis or working with numbers overall, which will be essential for data analyst jobs and my final year project that I will have to complete in the following academic year.

To conclude, I had a very insightful and fun time completing my internship at AESIR Limited. Not only did they help me develop well-rounded skills, but they also allowed me opportunities essential for my future career. It has been a privilege to be able to work under the company and it will be great if I could pursue a career similar to the roles that I have undergone during the duration of the internship.



Testing VR



Animal at the Expo



Robot at Expo